Plumbing and Mechanical Systems Board
Testing & Exam Committee
June 18, 2012

Present: Chuck Thomas - Chair
Jim Cooper
Mick Gage
Jane Hagedorn
Ron Masters
Matt Oetker
September Lau
Cindy Houlson
Wendy Zimmerline

Absent: None

Called to Order: 3:01 p.m.

Email with updated test specs. Added gas to tests as requested and looks good but it is covered by the contract.

Part not covered by the contract knocking down number of questions leaving time the same they quoted a price of.....$7,000

How fast get work done? 90-120 days before done from previous experience.

Charges are not listed by changes. Would need to seek clarification on what the charges are covering. Response time needs to be improved along with other issues having with the company when scheduling tests.

Can a prometric representative come to the office for a meeting?

Looking into options of getting out of the contract which way can go with testing.

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Contract with Prometric was entered by the Department of Public Health and the stumping question is “what would be done if the contract is canceled?”

Upset with Prometric:

- Response time.
- Unclear response.
- Cost of additions.
- Customer service to licensees.
- Contact with office and board when inquiries made.

Ideas

- Cancel contract
  - Where would we go from here?
- Looking into getting new RFP & RFI out for new vendor.
- Community Colleges possibly administer the tests?
- Work with them
  - Clearly state wants/needs
  - Follow up the chain as needed.
  - Request charges to be itemized.

If 105 has any major changes it could play a big roll in what changes need to be made with the exam.

Spun wheels will discuss with Ken see if he believes it is worth going up the chain at Prometric.Will include discussions with Matt & Heather to see where we can get with the vendor.

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Meeting Adjourned: 3:41