

Iowa WIC Vendor Newsletter

Volume 13 Issue 2 November 2011

Articles

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Completing WIC Checks—Helpful Hints

Identification "WIC Folder"

- Store associates are required to match the signature on the WIC check with one of the authorized signatures on the participants WIC ID folder.
- If the participant does not have the WIC ID folder, the participant should not be allowed to use their WIC checks.
- The WIC participant signs the WIC checks **AFTER** the product has been rung up.

Reminder: Store associates should use black pens to enter information on WIC checks.

Information entered on WIC checks using a fluorescent, candy cane or metallic pen cannot be imaged. The checks will be rejected by our financial institution because the information will not appear on the imaged check.

WIC training and Agreement Signing Sessions 2011-2012

The lowa WIC Program will be issuing product request letters this fall to manufacturers, suppliers, and brokerage firms supplying WIC Approved Foods to lowa retailers. If you have regional/area foods that you believe should be considered for approval, please send contact information to:

Iowa Department of Public Health

Attention WIC Program, Patricia Hildebrand

321 East 12th Street

Des Moines, Iowa 50319-0075

Tentative dates/schedule for food approval:

November 2011 Send product information request letters to manufac

turers and suppliers

February 2012
 State reviews products to be considered for approval

March 2012 State selects foods

July to September 20112 State conducts mandatory area WIC training and WIC

Agreement signing sessions

Retail (vendor) training dates and locations will be published at a later date!

WIC EBT Update

USDA has mandated that all states and territories will be converting WIC paper checks to WIC EBT by October 2020

- Offline 7 States (5-Active and 2-projects in process) 2 projects Ceased activity
 - Wyoming Operational statewide, began in 1995. Migrated to New Mexico software in November 2008. First state in the nation to operate statewide
 - o New Mexico Operational statewide completed in December 2007
 - Texas Operational statewide completed in April 2009
 - o Isleta, NM Operational in ITO in New Mexico completed in September 2009
 - Cherokee, OK Operation in ITO in New Mexico completed in September 2009
 - o Pennsylvania in progress, grant awarded in 2011
 - Arkansas in progress, grant awarded in 2011
 - Partners (NH, ME, VT, MA, RI, CT) Activity ceased—hybrid card with both chip and mag stripe. Activity ceased January 2006
 - Ohio under pilot for WIC and SNAP Pilot launched in Oct 2000.

Activity ceased June 2005

- Online 10 States (5 Operational-5 in development stage) and 1 ceased activity
 - Michigan Operational statewide completed in March 2009
 - Nevada Operational statewide converted to Online from Offline in August 2009.
 - ITCN, NV Operational ITO Operation in August 2009, converted to Nevada system.
 - Kentucky Project to be Operation November 2011. Started in August 2006
 - O Chickasaw Nation, OK Operational ITO October 2010
 - Oklahoma Under development. Project pilot in August 2012.
 - O Virginia Under development. Project statewide April 2013
 - West Virginia Under development. Project statewide April 2013
 - Montana Grant awarded 2011
 - Oregon Grant awarded 2011
 - Washington launched June 2005. Ceased activity November 2005
- Website: More detailed information available at http://www.fns.usda.gov/wic/ebt
- No decision on format (On-line/Magnetic stripe, Off-line/Chip or Hybrid card) has been made at this time by the Iowa WIC Program.

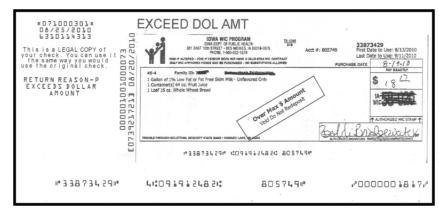
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WIC Pointers

 Persons (Participants and/or proxies) using Iowa WIC checks must sign the WIC ID card/ folder prior to presenting the WIC checks.

- Participants and/or proxies must present their signed WIC ID card/folder to the store cashier prior to the start of the WIC transaction.
 NO CARD = NO PURCHASE!
- Participants and/or proxies may only purchase the items listed on the WIC check.
- Participants are NOT to sign the WIC check until the transaction is completed
- Substitutions are not allowed. The only formula that may be purchased is the product that
 appears on the WIC check. If a participant wants to make changes to the formula they are
 purchasing, the participant must return to the WIC agency that issued the WIC check. Stores
 are not authorized to make any changes to the WIC check.
- Participants and/or proxies sign the WIC check after the amount of purchase and the date of purchase have been entered.
- The signature on the check must match one of the authorized signatures on the WIC blue ID card/folder.
- In-store or manufacturers coupons may be used to reduce the cost of product.
- Bonus items (IE.: Buy One Get One Free, additional "free" ounces) may be purchased if the authorized item (item on the check) is being purchased using a WIC check. The free ounces do not count against the participants allowable ounces.
- All items on the WIC check do not have to be purchase. However, rain checks and I.O.U.'s
 are NOT allowed. The customer may elect not to purchase all items on the check or they
 may elect not to make the purchase and return at a later date when the store has the product.
- Out of state WIC checks may not be redeemed in Iowa.
- Cash Value Vouchers (CVV) may be used to purchase authorized fresh or frozen fruits and vegetables with some restrictions. The only potato products that may be purchased are sweet potatoes or yams.

Check corrections — Check-21 Document



Check-21 Document

The document to the left is the only acceptable document on which corrections and/or adjustments may be made.

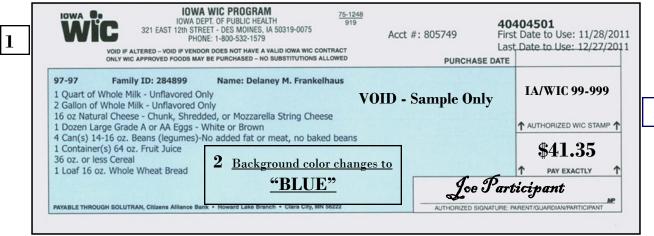
All adjustments must be authorized by the Iowa WIC Program Vendor Section.

Adjustments must be returned to the lowa WIC Program for authorization prior to re-depositing.

WIC Program Lucas State Office Building 321 East 12th Street Des Moines, Iowa 50319-0075

Attn: Store Management November 2011 Newsletter Vol 13 Issue 2

Iowa WIC Check Design Change Effective in December 2011



- 1. Iowa WIC logo will be changed. New logo appears above.
- 2. Check stock color will be changing to BLUE.

3. Placement of "Pay Exactly" and Authorized WIC Stamp have been reversed.

4. For approximately 4-months, stores will be seeing both green and blue check stock. Both the old design and green stock are VALID WIC checks as long as checks are within the First Date to Use and Last Date to Use.

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