IOWA WIC Friday Facts
Bureau of Nutrition & Health Promotion
1-800-532-1579

Week ending issue: November 8 , 2013 – Issue #190

Policy

From the WIC Services Policy and Procedure Manual – 215.95A Your Rights and Responsibilities as a WIC Participant

As a WIC participant:

- I can get WIC checks from only one local agency at a time.
- I will use my WIC checks only to buy approved WIC foods.
- I will bring my WIC checks back to the clinic if changes are needed. I will not alter my WIC checks.
- WIC food benefits are prescribed for the individual. It is illegal to or attempt to sell, return or exchange foods for cash or credit.
- If I violate WIC Program regulations, the WIC agency will send me a notice of violation. Accumulation of violation points may result in disqualification from the program.
- I cannot get food from the Polk County Commodity Supplemental Food Program for any family member who gets WIC benefits.
- I understand that my record can be read by staff of the Iowa Department of Public Health (IDPH).
- I understand that the director of the IDPH may authorize the sharing of my WIC information with specific health and education programs. These programs may use this information to determine my eligibility for their programs; to provide me with information about those programs and to make the application process easier; to improve my health, education or well-being if I am already enrolled in their programs; and to make sure my health care needs have been met.
- I have read or been advised of my rights and responsibilities. I have provided correct information about my eligibility for this federal program. Program officials may verify the information I provided. I know that if I lie or hide facts to get WIC foods that I am not eligible to receive, I may be required to repay the cash value of those foods and may be subject to civil or criminal prosecution under state and federal law.

Information

Using "Lost" and "Stolen" when voiding checks in IWIN

In reviewing the FFY2013 "Voided Checks that have been Redeemed" report it was noted that many checks showing up on this report had a void code of "Lost" or "Stolen". Per policy 225.65 do not record any information in the data system about lost or stolen FIs until you see the participant in person. If you

do void FIs in IWIN with the void code “Lost” or “Stolen” please emphasize to the participant the importance of contacting you again if they find those checks before spending them so that you can unvoid them first. When using these void codes, best practice would be to use “Stolen” only in instances where you have seen a police report and to use “Lost” in case where the participant says they can’t find their checks or suspect someone may have taken them.

Engage

Join the wichealth team for a webinar series starting January 2014 called, Engage. In this 4-part series, hear from the wichealth experts on how you can be more engaged with wichealth and the clients you serve. Each section of the webinar will be live every third Thursday starting January through April from 1-2pm EST. Webinars will be recorded and archived.

Click on the link below to learn more and for registration information:

https://support.wichealth.org/blog/post/2013/11/01/Engage-Webinar-Series-Register-Now!.aspx

Please share this announcement with your agencies!

Reports

County Redemption Report

The County Redemption Report provides information about monthly redemptions by county. The redemption data is reported for a county based on the county where the Food Instruments (FIs) are redeemed. This report shows the number of FIs redeemed, the dollar value of the FIS redeemed, and the average dollar amount per FI. State totals as well as fiscal year data is also provided. The report is updated monthly. To access this report go to IWIN Reports, expand Local Agency Reports, and then expand Vendor Management Reports.

Resources

Food Allergies

The CDC just released voluntary guidelines for managing food allergies in schools and early childhood education programs. The Child Nutrition Division, Policy and Program Development Branch (PPDB) as well as FNS’ Office of Foods Safety (OFS) have been involved in the review and clearance process for this document:
http://www.cdc.gov/healthyyouth/foodallergies/

eWic Updates

Implementation RFP Released

The eWIC Implementation RFP was released on November 1, 2013, which means that the process of selecting a contractor to provide eWIC systems and services begins. Iowa and Colorado will continue to work together to evaluate and select a winning bidder. The two states will then enter into separate contracts with the successful bidder.

Proposals from prospective bidders are due to the Colorado WIC procurement officer by Tuesday, January 14, 2014. Bids will be accepted for either an online (magnetic stripe card), or offline (smartcard) solution. The evaluation process and contracting period is expected to conclude in the early summer of 2014. At that time the platform (online or offline) will be determined and the preliminary project timeline will be known.

Dates to Remember

2014

- 2014 Iowa WIC Training – October 9

New Employee Training Go-to-Meeting

- NETC Go-To-Meeting (All new staff) – January 9, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – January 16, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – January 23, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – March 13, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – March 20 , from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – March 27, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – May 8, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – May 15, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – May 22, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – July 10, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – July 17, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – July 24, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – September 11, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – September 18 , from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – September 25, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – November 6, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – November 13, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – November 20, from 8:30-11:30

Contractor's Meetings

- January 29 – 8:30-11:30 and 12:30-3:30
- January 30 – 8:30-11:30 and 12:30-3:30

Available Formula

Product	Quantity	Expiration Date	Agency	Contact
Neosure RTU	2 cases (6-1Q) plus 3 bottles	1/2014	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Pregestimil	5 cans (16 oz) powder 1 can (16 oz) Powder 10 cans (16 oz) Powder	1/2014 7/2014 9/2014	Upper Des Moines Opportunity	Tammy Chapman 712-859-3885 Ext. 110
Neocate Infant Powder	3 cans (14 oz) 7 cans (14 oz)	5/18/2014 6/18/2014	Broadlawns	Rose Logan 515-282-6717
Peptamen Jr.	8 cases of 24 15 cans	6/2014 5/2014	Mid-Sioux Opportunity	Glenda Heyderhoff 712-786-3488

Product	Quantity	Expiration Date	Agency	Contact
Duocal	1 can – 14 oz	4/ 2016	Mid-Sioux Opportunity	Glenda Heyderhoff 712-786-3417