

Current State

During this third year of our current statement of work, we are focusing on strategies to identify and spread best practices from the field.

Learning and Action Networks

Telligen convenes the following LAN:

Cardiac Care

Population Health

Adverse Drug Events

Care Transitions

Hospital Associated Infections

Nursing Home Quality Care Collaborative

Upcoming Events

Navigating Healthcare as a Community Friday March 7, 2014 from 9:00 – 10:00am.

Working with others in your community to improve patient care is the topic of our upcoming webinar. Join your peers to hear how two Iowa communities are working together to improve outcomes for their residents.

Quality Data Reporting

The Iowa/Illinois quarterly webinars related to inpatient and outpatient reporting will continue in 2014. There will be a separate call for PPS and CAHs. Invitations will be sent out prior to these events with the call in information. The next call is March 12 at 2:30 for CAHs.

Last year, a new QualityNet Secure Portal was launched for the Ambulatory Surgical Center Quality Reporting, Inpatient Psychiatric Facility Quality Reporting and PPS Exempt Cancer Hospital Quality Reporting Programs. CMS will be migrating Outpatient Quality Reporting and Inpatient Quality Reporting Program users to the new QualityNet Secure Portal to submit their data beginning July 1, 2014.

To ensure a successful migration, with uninterrupted access to the systems, CMS strongly encourages all Hospital IQR and OQR users to successfully complete the registration process by May 1, 2014. Access is necessary to comply with Hospital IQR and OQR program requirements. Specifically, hospitals must successfully submit quality data each quarter, and continuously maintain an active QualityNet Security Administrator.

HAI Webinars

The final QIO Program National Coordinating Center for HAI national learning session is scheduled for May 15 at 12:30. Invitation and registration information will be sent closer to the date. You may view past presentations any time within 90 days of the live event by following the registration link. After the 90 day mark, the archived recordings will be available on Healthcare Communities Portal within the Nursing Home Quality Community.

Discovery Learning Series

For healthcare providers, partners and supporters, this webinar series focuses on quality improvement strategies. After a holiday break this series will resume starting March 12. Webinars are held monthly on the 2nd and 4th Wednesdays from 2:00-3:00 pm. Teleconference: 877-691-6020; conference ID: 5161391WebEx: <https://qualitynet.webex.com>; password: improvement

Additional Information

NHSN

Telligen is collaborating with IDPH on a series of NHSN webinars. All webinars will be posted to our website at Telligenqio.com within a few weeks after the presentation.

January 29 from 11:00-12:00 NHSN 101 – Getting Started

May 21 from 11:00-12:00 How Can NHSN Work for You?

September 10 11:00-12:00 NHSN Updates and Q&A

NHSN recently began its migration to Secure Access Management Services, or SAMS. SAMS will soon replace the Secure Data Network that is currently used by NHSN for user identity verification. This means that in the future digital certificates will no longer be required to access NHSN. Unlike digital certificates, SAMS will not require you to install anything on your computer and it will not require an annual renewal. Please refer to the NHSN website for additional information. NHSN is requesting that we begin to clean up users within the system and soon we can all become “Samified”.

Staffing Updates

Telligen welcomes Dr. Paul Mulhausen, M.D. as Chief Medical Officer. Dr. Mulhausen received his medical degree from the University of Minnesota, a Masters in Health Sciences degree from Duke University and completed his postgraduate training at the Duke University School of Medicine. Prior to joining Telligen, Mulhausen was a member of the faculty at the University of Iowa's Carver College of Medicine, and served in various clinical and educational roles as the John McMaster Ristine, MD, Geriatric Education Professor.

Dr. Mulhausen serves on the company's executive team, providing clinical guidance at the executive level and enhancing Telligen's population health management solutions for current and prospective clients. He brings considerable expertise in the care of people across the healthcare continuum, including inpatient, outpatient, home health, hospice and nursing homes.

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