

Frequently Asked Questions about IRIS-CS, the view-only version of IRIS (Iowa's Immunization Registry Information System)

1. Is there a fee to use IRIS-CS?
 - a. No, there is no cost to enroll in IRIS-CS. School users are responsible for the purchasing, maintenance, and security of computer hardware which meets the computer requirements.
2. On the New User Request Form, how do I know if I am a 'User' or 'Admin'?
 - a. You can leave this blank. IDPH will complete this section.
3. How do I know what my school district number is?
 - a. Contact your school superintendent or the main office of your school district. You can also find it through the Iowa Department of Education's web directory of schools online at https://www.edinfo.state.ia.us/web/re_address.asp?b=10&1=5&2=0&q=1&r=phone&i=1&p=1.
4. Can IRIS-CS be used on a MAC computer?
 - a. No. Minimum computer requirements can be found online at http://www.idph.state.ia.us/adper/immunization_programs.asp#iris. Select the link for 'IRIS-CS Computer Requirements'. The Department of Public Health consulted with the Department of Education to determine computer requirements. DE advised that most Iowa schools could meet the minimum computer requirements. IRIS-CS is not completely web-based. Rather, it has a thin client front end and therefore needs to have a Windows operating system and the .NET framework to run.
5. If I work in multiple buildings in a school district, do I need to complete a form for each building?
 - a. No, just send one user request form.
6. How long will it take to get this installed at my school?
 - a. Please keep in mind that the Iowa Department of Public Health is enrolling all 365 public school districts at this time. Once IDPH receives your completed user request form, you should most likely receive your installation instructions within one month.
7. What if school is no longer in session when you send my installation instructions?
 - a. Installation of IRIS-CS can occur at any time. If school is out for the summer when you receive your instructions, installation can wait until you return in the fall for classes. On the other hand, if your IT staff works during the summer, s/he could install the application in your absence.