

What do people say or do to avoid reading in public?

Common Reasons Given

“I forgot my glasses.”

“My eyes are tired.”

“I have trouble seeing.”

“The lighting in here is not good.”

“I’m not interested right now.”

“I’m too busy.”

“I’m too tired. I’ll read this when I get home.”

“I don’t feel well; will you read it to me?”

“I get most of my health information from television.”

“I’d like to take this home and discuss it with my family.”



Common Behaviors

The person may insist that a family member come in with him or her.

The person may check ‘no’ on all of the questions on a form to avoid questions later.

The person may get up and leave.

The person may cause trouble or create a distraction.

The person may get angry and blame someone else.

The person may behave nonchalantly, indifferently, or overly deferential when responding to the health care worker.

The person may stay very quiet while the health care worker goes over things.

The person may hold the pen or pencil tightly when filling out a form.

The person may take a long time to fill out a form.